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1 August 1972

MEMORANDUM FOR: Deputy Director of Security (PS)
SUBJECT : Annual Management Report
REFERENCE : Memorandum, Same Subject, dated
14 July 1972

1. Attached is the IRD input to subject report covering the sections set out in paragraph two of reference.



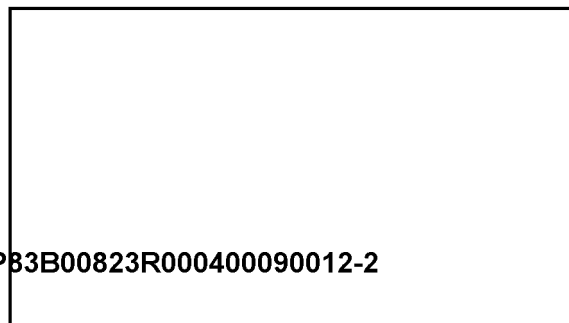
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Interrogation Research Division

Attachments

JMB:lht

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SECTION II

DDS
Directorate

PRIORITY IMPROVEMENT PROJECTS

1. NA

2. NA

3. IRD's role as a service support activity means that this office reacts to the needs of other directorates. It is a continuing effort on the part of IRD to strive for improvement in their interrogation techniques, polygraph chart interpretation, maximum utilization of language capabilities, economizing on TDY trips by priority scheduling, report writing and distribution.

4. Performance
Indicators

BPRI

Performance
Base Year

Past Year

Objectives
Past Year Current Year

a. IRD has not made any revisions in activities or management practices and actions during the past year.

IRD will continue to be concerned with increasing efficiency and reducing costs. Increased training in languages, area knowledge and increased level of experience of IRD personnel now on board will aid in the accomplishment of the objectives. Present IRD activities, management practices and actions will be reviewed.

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5. Assessment of Performance:

25X1 IRD continues to provide world-wide support to the Clandestine Services even though loss of slots and retirements created man-power shortages. Customer satisfaction with IRD product is reflected in the heavy case load [redacted] Progress in research has contributed substantial information in helping us evaluate our performance in polygraph interrogations. Research has shown that our techniques and procedures have high reliability.

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SECTION VI

DDS
Directorate

PRODUCTIVITY IMPROVEMENTS

1. Since IRD is a service support activity, this office is dependent upon overall Agency recruitment of staff and agent personnel for any changes in productivity.

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SECTION VII

DDS
Directorate

COST REDUCTIONS

1. IRD is concerned with management improvement and cost reduction; however, our actions to increase efficiency or reduce costs do not easily lend themselves to an accurate degree of measurement.
2. Cost reductions within IRD are dependent upon the requirements set upon us by components of Security or by components of the Clandestine Service. IRD will monitor those cases which by their nature are not proper polygraph cases or which cost considerations would warrant their being not done.

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